



Understanding Decision-making Processes in Airline Operations Control

Peter J. Bruce

Download now

[Click here](#) if your download doesn't start automatically

Understanding Decision-making Processes in Airline Operations Control

Peter J. Bruce

Understanding Decision-making Processes in Airline Operations Control Peter J. Bruce

Previous studies conducted within the aviation industry have examined a multitude of crucial aspects such as policy, airline service quality, and revenue management. An extensive body of literature has also recognised the importance of decision-making in aviation, with the focus predominantly on pilots and air traffic controllers. Understanding Decision-Making Processes in Airline Operations Control focuses instead on an area largely overlooked: an airline's Operations Control Centre (OCC). This serves as the nerve centre of the airline and is responsible for decision-making with respect to operational control of an airline's daily schedules. The environment within an OCC is extremely intense and a key role of controllers is to make decisions that facilitate the airline's recovery from frequent, highly complex, and often multiple disruptions. As such, decision-making in this domain is critical to minimise the operational, commercial and financial impact resulting from disruptions. The book examines many aspects of individual decision-making in airline operations, and addresses the deficiencies found by presenting to the reader an examination of the relationships among situation awareness, information completeness, experience, expertise, decision considerations and decision alternatives in OCCs. The text utilises a multiple case study approach and proposes a number of relevant and important implications for OCC management. Practical outcomes highlight the need for enhancing training programs enabling existing controllers to readily identify and classify elements of situation awareness and decision considerations as a means of improving the decision-making process. They also draw attention to the need for airline OCCs to understand the extent to which industry experience and expertise of controllers is important in the selection of future staff.



[Download Understanding Decision-making Processes in Airline ...pdf](#)



[Read Online Understanding Decision-making Processes in Airli ...pdf](#)

Download and Read Free Online Understanding Decision-making Processes in Airline Operations Control Peter J. Bruce

From reader reviews:

Elizabeth Parker:

Book is to be different for each and every grade. Book for children until adult are different content. As we know that book is very important for people. The book Understanding Decision-making Processes in Airline Operations Control seemed to be making you to know about other understanding and of course you can take more information. It is extremely advantages for you. The book Understanding Decision-making Processes in Airline Operations Control is not only giving you considerably more new information but also to be your friend when you experience bored. You can spend your spend time to read your book. Try to make relationship together with the book Understanding Decision-making Processes in Airline Operations Control. You never sense lose out for everything in case you read some books.

Peggy Young:

The book with title Understanding Decision-making Processes in Airline Operations Control has lot of information that you can find out it. You can get a lot of help after read this book. This kind of book exist new expertise the information that exist in this publication represented the condition of the world now. That is important to you to know how the improvement of the world. That book will bring you within new era of the the positive effect. You can read the e-book on your own smart phone, so you can read the idea anywhere you want.

Edwin Bernal:

Do you like reading a e-book? Confuse to looking for your favorite book? Or your book had been rare? Why so many query for the book? But almost any people feel that they enjoy regarding reading. Some people likes examining, not only science book but also novel and Understanding Decision-making Processes in Airline Operations Control or maybe others sources were given expertise for you. After you know how the good a book, you feel would like to read more and more. Science e-book was created for teacher as well as students especially. Those ebooks are helping them to add their knowledge. In some other case, beside science book, any other book likes Understanding Decision-making Processes in Airline Operations Control to make your spare time much more colorful. Many types of book like here.

Walter Feuerstein:

A lot of publication has printed but it differs. You can get it by net on social media. You can choose the best book for you, science, comic, novel, or whatever by means of searching from it. It is referred to as of book Understanding Decision-making Processes in Airline Operations Control. You can contribute your knowledge by it. Without causing the printed book, it could possibly add your knowledge and make you actually happier to read. It is most crucial that, you must aware about publication. It can bring you from one destination for a other place.

**Download and Read Online Understanding Decision-making
Processes in Airline Operations Control Peter J. Bruce
#MF5DHPA87TR**

Read Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce for online ebook

Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce Free PDF d0wnl0ad, audio books, books to read, good books to read, cheap books, good books, online books, books online, book reviews epub, read books online, books to read online, online library, greatbooks to read, PDF best books to read, top books to read Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce books to read online.

Online Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce ebook PDF download

Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce Doc

Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce MobiPocket

Understanding Decision-making Processes in Airline Operations Control by Peter J. Bruce EPub